



MyBond – Owner – Tenant Transfers – Variation

For adding or removing tenants to a bond and adjusting their contribution amounts in MyBond. Money must be transferred between the tenants themselves. No money can be transferred through MyBond. There must be at least one continuing tenant. This process cannot be used if the incoming tenant is being assisted by a deposit contributor such as Anglicare or Colony 47.

Obtain written consent

from all tenants whose contribution amounts will be affected by the Tenant Variation process. For example, a Tenant Variation form.

Log in to MyBond

- Internet search www.cbos.tas.gov.au
- Click the Housing | _____ icon
- Click the MyBond tab
- Click the Property Owners tab
- Click Login to MyBond

The log in screen is displayed

Enter your username (email address) and password and click Log in

The Bond List Search screen is displayed

Find the relevant bond

Click Search

Select

Click the Details link to the left of the bond

Add tenant transfer

▶ Bond Terrant Click on the left Transfers

Select the relevant transfer

Add Tenant/s Remove Tenant/s Add and Remove Tenant/s One-for-one tenant swap

If swapping tenants and the tenants are paying through MyBond, see the Quick Reference Guide: MyBond - Agency - Tenant Transfers - Swap

Removing tenant

Check the box next to the tenant/s to be removed. If not removing any tenants, do not select any boxes.

Adding tenant

Using Tenant ID or Email

Enter the Tenant ID or Email Address

Using Mobile

- Tick Tenant has not provided Tenant ID or email address
- Enter the tenant's Last Name
- Enter the tenant's Mobile Phone Number

Search for existing tenant Click

Match Found

Yes, they match Click

No match found

It is likely the tenant is not registered in MyBond. Check with the RDA or have the Tenant register themselves on the CBOS website.

Complete all variations

- To add more tenants click Add Another Tenant
- When all tenants are selected to be removed and added as required click Proceed to reallocate amounts
- Complete the Amount after variation boxes to reflect the new contribution amounts the tenants have consented to.

Upload your consent document

- Click browse
- Select your document
- Click Upload File
- Click Save

Review changes and submit

- Edit To edit the amounts click
- To edit the tenants click Go back and change Tenants
- To submit the variation later click

If your changes are correct click Submit

Check details

To ensure the correct tenants are now registered, review the updated details of the Active tenants in Tenant List, or on the Bond Search screen.

The tenants will receive a notification about the changes telling them to contact you if the details are incorrect. If you have made a mistake or have a query, email RDA@justice.tas.gov.au.