

Audit Outcome Report:

Show Bag Audit 2025

January 2026 | Version 1



Contents

Proactive Compliance Team Summary Report.....3

 Summary3

 Background3

 Jurisdiction4

 Use of Compliance Powers4

 Audit Particulars4

 Key Findings/Trends.....5

 Conclusions.....5

Compliant/Positive audit outcomes.....5

Non-compliant/Negative outcomes.....5

Proactive Compliance Team Summary Report

Summary

- 1.0 As part of its consumer protection role, Consumer, Building and Occupational Services (CBOS) monitors the compliance of businesses engaging in trade or commerce in Tasmania to encourage compliance with relevant acts, Regulations, codes of practice and standards.
- 1.1 CBOS is seeking to build positive working relationships with businesses and relevant stakeholders by delivering education where necessary and raising awareness of obligations.
- 1.2 The recorded data and outcomes of audits assist CBOS to prioritise future compliance activity and assess the performance of the regulatory system.
- 1.3 The subjects of this audit have been de-identified in the report due to confidentiality requirements surrounding the publication of this audit outcome.

Background

- 2.0 Consumer, Building and Occupational Services is a business unit within the Tasmanian Department of Justice.
- 2.1 CBOS incorporates areas of consumer services, and building and occupational services, including; the Office of Consumer Affairs and Fair Trading (CAFT), building, electricity, plumbing and gas standards, and occupational licensing.
- 2.2 The Compliance and Dispute Resolution (CDR) unit within CBOS provides advice and assistance with topics including renting and accommodation, building, shopping and trading. CBOS also license or register and regulate a range of occupations in the building and construction industry, as well as motor vehicle traders, conveyancers and security employees.
- 2.3 The Proactive Compliance Team (PACT) undertakes remote and on-site audits to assist and provide support to the CDR unit, to enhance the compliance functions of CBOS in the consumer space using proactive audits as one regulatory tool.

Jurisdiction

- 3.0 CBOS is an output of the Department of Justice, which has functions and powers under a suite of legislation. CBOS generally undertakes monitoring through a number of compliance activities including onsite inspections, audits and desktop reviews.
- 3.1 This audit was undertaken in accordance with the authorities granted under the *Australian Consumer Law (Tasmania) Act 2010*.

Use of Compliance Powers

- 4.0 All CBOS officers undertaking the audit were authorised persons appointed by the Director under section 13 of the *Consumer Affairs Act 1988*.

Audit Particulars

- 5.0 The purpose of auditing show bags is to ensure the contents comply with the following Commonwealth mandatory standards:
- Consumer Goods (Products Containing Button/Coin Batteries) Safety Standard 2020
 - Consumer Goods (Products Containing Button/Coin Batteries) Information Standard 2020
 - Consumer Goods (Care Labelling) Information Standard 2023
 - Consumer Goods (Cosmetics) Information Standard 2020
 - Consumer Goods (Projectile Toys) Safety Standard 2020
 - Consumer Goods (Sunglasses and Fashion Spectacles) Safety Standard 2017
 - Consumer Goods (Toys Containing Magnets) Safety Standard 2020
 - Consumer Goods (Toys for Children up to and including 36 Months of Age) Safety Standard 2023
- 5.1 The audit material was retrieved from the Hobart Regatta Grounds by CBOS officers and audited in the CBOS office.
- 5.2 A total of 35 show bags were inspected prior to the Royal Hobart Show, which began on 23 October 2025.

Key Findings/Trends

- 6.0 The audit assessed compliance with a selection of Commonwealth mandatory standards.
- 6.1 The audit found no instances of non-compliance in relation to button batteries, care labelling, cosmetic ingredients, projectile toys, sunglasses and fashion spectacles, toys containing magnets, or toys for children up to and including 36 months of age.

Conclusions

Compliant/Positive audit outcomes

- 7.0 Increased CBOS' visibility to ensure ongoing compliance with Commonwealth mandatory standards by the business that supplied the show bags for the Royal Hobart Show in 2025.
- 7.1 CBOS identified a full rate of compliance.

Non-compliant/Negative outcomes

- 8.0 All show bags were deemed compliant and safe where a Commonwealth mandatory standard applied to the contents of the show bag.

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