




1. Internet search www.cbos.tas.gov.au
2. Click on the **Housing**  icon.
3. Click on the **MyBond** tab.
4. Click on the **Tenant** tab.
5. Click on the **Log into MyBond** button.

The login screen will be displayed.

Please enter either your Tenant ID or email address below so we can confirm your identity.

Tenant ID:

Or

Email address:

I don't have an email address recorded with MyBond

Option 1: Using your Tenant ID

If you know your **Tenant ID** enter the number and click on the button.

Please enter either your Tenant ID or email address below so we can confirm your identity.

Tenant ID:

Or

Email address:

I don't have an email address recorded with MyBond

Option 2: Using your email address

If you know your **Email Address** enter the email address and click on the button.

Tenant ID:

Or

Email address:

I don't have an email address recorded with MyBond

Option 3: Using your Mobile Number

If you cannot remember your Tenant ID or email address then you can use the option of Last Name and Mobile Number.

Check I don't have an email address recorded with MyBond

Last Name:

Mobile number:

Enter your **Last Name** and **Mobile Number**.

Click on the button.

The following screen is displayed:

We have sent verification code to (cha*****.com). Please enter the code below.

Enter token:

Token not arrived?

The token has been sent to either your email address or your mobile.

Dear Charles Darwin,

You have requested a Temporary Token to login to MyBond.

Your Temporary Token is 413377

Please enter this token to access MyBond. You are required to request a token each time you access MyBond.

6. Enter the token number.

Enter token:

7. Click on the button.

Your MyBond Account is displayed.

Home My Details My Bonds

My Details

This section allows you to update your details:

- Email address
- Mobile phone number

Please review and confirm that your details are correct.

My Bonds

This section allows you to view your bonds:

- Pay a bond online
- Claim a bond
- Dispute a claim made by an agent or owner

Resend Token

If the token does not appear in your email and/or mobile phone number.

Token not arrived?

Click on the button.

If it still does not arrive call the Helpdesk on the number displayed at the bottom of the screen.